

WARRANTY

FROM WARRANTY COVERAGE TO ROADSIDE ASSISTANCE AND FREE SERVICES, FUSO HELPS PROTECT YOUR INVESTMENT.

By purchasing a new FUSO FE truck, you get more than just a hard-working vehicle. You also get the security of dedicated FUSO programs designed to protect your productivity.

From Warranty Coverage to Roadside Assistance and Free Oil Changes, FUSO helps protect your investment — and your bottom line — with services that help you get down to business. We urge you to get acquainted with each service listed below, and contact your dealer with questions or schedule requests.

FREE OIL CHANGES

FUSO offers up to 10 free oil changes at a FUSO dealership during the first 5-years/75,000 miles for all model year FE GAS trucks. This includes oil and filter changes every 7,500 miles for standard duty vehicles, or every 5,000 miles for severe duty applications. During each oil change visit, your truck will also receive a free, multi-point service inspection.

Get in and out quickly by scheduling your oil change directly with your FUSO dealership. To find your nearest service location, please visit mitfuso.com/dealerships. (<http://mitfuso.com/dealerships>)

FUSOFIRST™ PROGRAM MEMBERSHIP

Our free, FusoFirst owner's program provides comprehensive support for your vehicle. During the 3-year/36,000-mile basic warranty coverage, you'll receive 24/7 roadside assistance dispatch and towing service, fast dealer access and more. To begin your membership, simply download the free FusoFirst mobile app.

This mobile-accessible site provides a wealth of technical and operational information about your FUSO FE truck. It also provides quick access to the following free services:

- **24/7 Roadside Assistance**
Fast dispatch service is available 24/7/365 for towing, jump-starts, lockouts and more. Dial 866-501-FUSO (3876) for assistance. Fees may apply after basic warranty coverage ends.
- **Dealer Locator**
When you need service or parts, you can find your dealership quickly and easily.
- **Driver Assistance Videos**
Instructions and tips for drivers regarding FusoFirst services and common roadside events.

To learn more, visit FusoFirst.com (<http://FusoFirst.com>) for vehicle support or call 866-501-FUSO Roadside Assistance.

2017/2018 FUSO FE Diesel Truck Warranty Coverage Summary

FUSO protects your new investment long after competitors' warranties have expired. We combine 3-year bumper-to-bumper, 4-year rust-through, and 5-year/175,000-mile powertrain limited warranties into the

strongest warranty package available. Our industry-leading 5-year standard powertrain protection is testament to the longevity you can expect from your new FUSO Diesel vehicle.

WARRANTY

FUSO

ISUZU

3-YEAR BUMPER-TO-BUMPER WARRANTY

4-YEAR RUST-THROUGH WARRANTY

5-YEAR POWERTRAIN WARRANTY

BOLT-ON ITEMS

FUSO

ISUZU

ALTERNATOR

STARTER MOTOR

WATER PUMP

TURBOCHARGER

EXHAUST AND INTAKE MANIFOLDS

INJECTORS AND RELATED LINES

UNAVAILABLE

• STANDARD • EXTRA COST

3-YEAR UNLIMITED MILEAGE FULL COMPONENT NEW VEHICLE COVERAGE:

For the first 36 months, regardless of mileage, any originally installed component of the truck (excluding batteries, tires, and custom-made rear bodies and accessories), under normal use and maintenance, will be repaired or replaced by an authorized dealer, using genuine FUSO parts, at no charge for parts and labor.

4-YEAR ANTI-CORROSION PERFORATION COVERAGE CAB SHEET METAL:

For the first 48 months after the warranty start date, regardless of mileage, any cab sheet metal panel that is found to have developed perforation (rust-through), under normal use and maintenance, will be repaired or replaced at no charge for parts and labor.

5-YEAR POWERTRAIN COVERAGE ON ALL POWERTRAIN COMPONENTS:

Upon expiration of the 36-month/unlimited-mileage New Vehicle Basic Coverage, the New Vehicle Limited Warranty will continue to cover the powertrain components listed in the "Detailed Coverage" section below, for 60 months or 175,000 miles (280,000 km).

5-YEAR EMISSION CONTROL SYSTEM COVERAGE:

For the first 60 months, or 50,000 to 100,000 miles (depending on model and state of registration), whichever occurs first, any genuine FUSO parts covered by the MFTA emissions warranty that prove defective in material or workmanship will be repaired or replaced by any authorized dealer, using genuine FUSO replacement parts, at no charge for parts and labor.

5-YEAR FRAME COVERAGE:

Upon expiration of the 36-month/unlimited-mileage Basic Coverage of this New Vehicle Limited Warranty, this New Vehicle Limited Warranty will continue to cover the frame (except FG) up to a maximum of 60 months/unlimited mileage from the warranty start date.

DETAILED COVERAGE AND TERMS

Details below are intended to provide customers and potential customers with a general understanding of MFTA's Diesel truck warranty, but do not represent all aspects of the MFTA Diesel truck Warranty Policy. Please see your authorized dealer for additional warranty details, exclusions, and limitations.

COVERAGE	YEARS OF COVERAGE
POWERTRAIN	5 YEARS
EMISSION CONTROL	5 YEARS
ANTI-CORROSION PERFORATION	4 YEARS
UNLIMITED MILEAGE FULL COMPONENT	3 YEARS

3-YEAR UNLIMITED MILEAGE, FULL COMPONENT* NEW VEHICLE COVERAGE:

For the first 36 months from the Diesel truck warranty start, regardless of mileage, any part of a new FUSO truck, as originally installed by FUSO, that proves defective in material or workmanship, under normal use and maintenance, will be repaired or replaced at no charge for parts and labor by an authorized dealer, using genuine FUSO parts. These parts will be covered for the then-remaining term of this New Vehicle Limited Warranty.

Exceptions: 1. Items covered under individual manufacturer warranties: tires, and custom-made rear bodies and accessories. 2. Normal wear items: Fuses, bulbs, wiper blades, hoses, belts, brake linings, and all other parts that wear out under normal use.

4-YEAR ANTI-CORROSION PERFORATION LIMITED WARRANTY:

For the first 48 months from the Diesel truck warranty start date, regardless of mileage, any cab sheet metal panel that is found to have developed perforation (metal rust-through) under normal use and maintenance, will be repaired or replaced at no charge for parts and labor by an authorized dealer.

Exceptions: Corrosion due to accident, damage, abuse, abnormal use, alteration, or failure to properly maintain the truck.

5-YEAR POWERTRAIN COVERAGE CONTINUES AFTER THE 3-YEAR PROTECTION EXPIRES:

All new FUSO FE and FG DIESEL truck models: 60 months from New Vehicle Warranty start date or 175,000 miles, whichever occurs first.

After the 36-month/unlimited-mileage Basic Coverage, the powertrain components listed below are covered for the time periods and mileages listed.

ENGINE:

Cylinder block and all internal parts • Cylinder head assembly and valve cover • Oil pump and oil pan • Exhaust manifold and intake manifold • Timing gears and front cover • Flywheel and flywheel housing • Fuel supply pump, common rail, injectors, and related lines • Turbocharger • Water pump, starter, and

alternator

Duonic® AUTOMATED MANUAL TRANSMISSION (All Models):

Transmission case and all internal parts • Transfer case and all internal parts • Clutch housing and all internal parts

REAR AXLE (All Models), FRONT AXLE (FG4x4 only), PROPELLER SHAFTS:

Axle housings and all internal parts • Propeller shafts, universal joints, and support bearings

Exclusions: Axle shafts, wheel hubs, wheel bearings, and constant velocity (CV) joints, clutch damper

Exceptions: Gaskets, O-rings, and oil seals

5-YEAR EMISSIONS CONTROL SYSTEM DEFECT WARRANTY: MODELS AND TERMS

- FE and FG DIESEL trucks: 60 months or 50,000 miles
- FE and FG DIESEL trucks series with gross vehicle weight rating (GVWR) over 14,000 lbs. and registered in California: 60 months or 100,000 miles

Mitsubishi Fuso Truck of America Inc. warrants to the initial purchaser and each subsequent purchaser of Mitsubishi Fuso Trucks that the engine, as supplied by MITSUBISHI FUSO TRUCK AND BUS CORPORATION, meets the Federal Environmental Protection Agency regulations and California exhaust emissions regulations applicable at the time of manufacture.

With respect to FE and FG DIESEL trucks registered in California and other states that have adopted CARB standards, the emissions warranty will have a period consistent with the state requirements.

PARTS COVERED INCLUDE:

EMISSION CONTROL SYSTEM:

Diesel particulate filter • Diesel exhaust fluid tank and doser • Electronic control unit (ECU) • SCR unit • Exhaust gas recirculation (EGR) cooler • EGR valve • EGR reed valve • Positive crankcase ventilation (PCV) valve

Important: This informational guide outlines general terms of coverage under the latest Mitsubishi Fuso Truck warranty program. For a full warranty agreement and a complete list of parts and components not covered, refer to Warranty Policy PUB NO. MH996531.

2019/2020/2021 FUSO FE Gas Truck Warranty Coverage Summary

FUSO protects your new FE GAS investment with a generous warranty package†. This package includes our 3-year/36,000-mile bumper-to-bumper, 5-year frame coverage, and 5-year/75,000-mile powertrain individual warranties into a single standard warranty. We even extend the Allison warranty to include transmission coverage for 5 years and unlimited mileage. **Details of this package include:**

3-YEAR/36,000-MILE BASIC COVERAGE:

For the first 36 months or 36,000 miles, whichever comes first, any originally installed component of the truck (excluding batteries, tires, and custom-made rear bodies and accessories), under normal use and maintenance, will be repaired or replaced by an authorized dealer, using genuine FUSO parts, at no charge for parts and labor.

5-YEAR FRAME COVERAGE:

Upon expiration of the 36-month/36,000 miles Basic Coverage, this New Vehicle Limited Warranty will continue to cover the frame up to a maximum of 60 months/unlimited mileage from the warranty start date.

4-YEAR ANTI-CORROSION PERFORATION COVERAGE:

For the first 48 months after the warranty start date, regardless of mileage, any cab sheet metal panel found to have developed perforation (rust-through), under normal use and maintenance, will be repaired or replaced at no charge for parts and labor.

5-YEAR/75,000-MILE POWERTRAIN LIMITED WARRANTY:

Upon expiration of the 36-month/36,000-mile Basic Coverage, the New Vehicle Limited Warranty will continue to cover the powertrain components listed in the “Detailed Coverage” section of your truck’s Warranty Policy, for an additional 24 months or 39,000 miles.

5-YEAR/UNLIMITED MILEAGE TRANSMISSION WARRANTY:

We’ve added a 2-year extension to the standard 3-year Allison Transmission†† Warranty. Your truck’s transmission is now covered by a 5-year/unlimited mileage warranty. See your local certified Allison Transmission Service Center for more details.

YOUR FUSO FE GAS TRUCK HAS GREAT COVERAGE. NOW IT’S TIME TO PUT IT TO WORK.

Don’t hesitate to ask your FUSO dealer for more information about any of these protective support services. Your Service Manager has access to all of your truck’s warranty terms and will help you keep track of scheduled maintenance. So go ahead. Put your new FUSO FE GAS truck to work knowing your investment is protected. We’re here to help move your business forward, now and for years to come.

† Specific terms and conditions of the Mitsubishi Fuso Limited Warranty shall accompany owner’s manual at time of purchase and may supersede the information provided herein. Please consult with your local FUSO dealership for warranty details and limitations.

†† Allison Transmissions are warranted separately by Allison and work is performed by Allison’s authorized sales and service locations.

BROCHURE

YOUR FUSO FE GAS TRUCK HAS GREAT COVERAGE. NOW IT'S TIME TO PUT IT TO WORK.
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FUSO FE GAS TRUCK
Warranty Coverage
and Complimentary Services
for Model Years 2019, 2020 & 2021

