

WARRANTY

RENEWED DRIVETRAIN WARRANTY PROCEDURE

The following information is needed to document your part failure:

- Invoice number of original purchase.
- Part and serial number of failed unit.



| PRODUCT | WARRANTY | MILEAGE |
|--|---|---------------|
| Allison Transmission Models AT, MT, HT | 1 year (truck) 2 years (school bus) | Unlimited |
| Allison Transmission Models 1000, 2000, 3000, 4000 | 2 years (truck) 3 years (school bus) | Unlimited |
| Heavy Duty Manual Transmissions * | 2 years | Unlimited |
| Light Duty Manual Transmissions | 1 year | Unlimited |
| Medium Duty Manual Transmissions | 1 year | Unlimited |
| Light Duty Automatic Transmissions | 3 years | 100,000 miles |
| Transfer Cases | 3 years | 100,000 miles |
| Differentials | 1 year | Unlimited |
| Steering Gears | 2 years | Unlimited |

^{*} Heavy duty transmissions: Eaton/Fuller Road Ranger series, Mack Synchronized series, TTC Heavy Duty series



WARRANTY

OVER-THE-COUNTER LABOR WARRANTY

- In the event of a failure on a unit purchased over-the-counter (OTC), please follow the standard warranty process first, and file a claim through International and IC Bus.
- When the warrantied unit is received back from International or IC Bus for determination and is deemed a warrantable failure, a direct labor credit to the Dealer will be issued within 21 days, per the table below.
- It will be the responsibility of the dealer to reimburse the end-customer.

| Allison Transmissions | Flat Rate Credit |
|--------------------------------------|------------------|
| Mid-Range 1K/2K/3K/AT545/MT643/MT653 | \$500.00 |
| Heavy Duty HD/HT/B SERIES | \$700.00 |
| Light Duty Automatic Transmissions | Flat Rate Credit |
| Two & Four Wheel Drive | \$425.00 |
| Transfer Cases | \$200.00 |
| Manual Transmissions | Flat Rate Credit |
| Mid-Range | \$450.00 |
| Heavy Duty | \$700.00 |
| Automated Manual Transmissions | Flat Rate Credit |
| All Models | \$700.00 |
| Differentials | Flat Rate Credit |
| Front Rear | \$500.00 |
| Rear Rear | \$400.00 |

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