

FleetValue Parts Limited Warranty

WHAT IS COVERED:

Isuzu Commercial Truck of America, Inc. (ICTA) in the United States, or Isuzu Commercial Truck of Canada, Inc. (ICTC) in Canada, warrants to the purchaser that during the applicable warranty period, it will repair or at its option replace, using new or remanufactured parts and without charge to the purchaser, any FleetValue part determined to be defective in material or workmanship. FleetValue parts installed by a dealer or authorized repair facility are warranted for twelve (12) months after the date of installation. FleetValue parts sold "over the counter" (i.e., not installed by a dealer or repair facility) are warranted for twelve (12) months from the date of purchase.

THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES EXPRESS OR IMPLIED INCLUDING WITHOUT LIMITATION THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

WHAT IS NOT COVERED:

The obligations of ICTA or ICTC (as applicable) under this limited warranty shall not apply to:

- Defects, malfunctions or failures resulting from accidents, misuse, negligence, misapplication, modification, alterations, tampering, disconnection, improper adjustments, improper repair, improper diagnosis, incomplete repairs, or use of fuel, oils or lubricants other than those recommended in the Owner's Manual for the vehicle.
- Damage or failure due to improper maintenance or lack of required maintenance.
- Damage or failure caused by parts or components not supplied or approved by ICTA or ICTC (as applicable).
- Normal wear, tear, discoloration, fading or deformation.
- Parts on any vehicle on which the mileage has been altered.
- Items that require scheduled replacement at intervals specified or recommended for the vehicle.
- Environment damage resulting from hail, windstorms, lightning, floods, volcanic ash, chemicals, tree sap, etc.
- Labor charges for the removal or reinstallation of Parts that were not originally installed by an authorized dealer.

PURCHASER'S RESPONSIBILITY:

- Purchaser is responsible for the performance of regular maintenance as specified or recommended for the vehicle. Purchaser should obtain receipts for all maintenance performed.

- To obtain warranty service, purchaser must bring the vehicle and the FleetValue parts to any authorized Isuzu dealer. Purchaser must allow a reasonable time for the warranty service to be completed.
- Upon request, purchaser must provide (i) the receipt (for parts sold "over the counter") or the repair order showing date of installation, VIN, and mileage (for parts installed by a dealer or repair facility), and (ii) records showing that all necessary maintenance was performed.

The foregoing is ICTA's or ICTC's (as applicable) only obligation and purchaser's exclusive remedy for breach of warranty. In no event shall purchaser be entitled to incidental or consequential damages whether such claims are based on breach of contract, tort (including negligence or strict liability) or other theories. This warranty does not cover any economic loss including without limitation payment for loss of time or pay, inconvenience, loss of vehicle use, storage charges, vehicle rental expense, lodging bills, food, other travel costs, or other incidental or consequential loss or damage. Any action arising hereunder or relating hereto whether based on breach of contract or other theories must be commenced within one (1) year after the cause of action accrues or it shall be barred. Some states do not allow limitations on warranties, or on remedies for breach of warranties in some transactions, so the above limitations or exclusions may not apply to purchaser.

The limited warranties set forth above are exclusive, supersede any prior communications or commitments relating to the subject matter hereof, and are expressly in lieu of all other obligations or liability on the part of ICTA or ICTC (as applicable). No other person or entity, including any dealer or repair facility, is authorized to make any other warranty or assume any other liability for or on behalf of ICTA or ICTC (as applicable).